# Approver Responsibilities



## Approver Responsibilities

- Reviewing all P-Card transactions that are being charged to your operating budget;
- Identifying unauthorized P-Card transactions being charged to your budget;
- Initiating appropriate action, or contact the Card Program Administrator, for any unauthorized P-Card transactions; and
- Online approval of P-Card statements to certify that you are approving the P-Card transactions that are being charged to your budget



## Approver review period

### Unique to your program

Review your company's *unique* CCER statement cycle, and Approval period within the **Cardholder Summary** located at the top of the Review Open Statements and View Cycle-to-Date screens

Cardholder Summary								
Cardholder Name: Card Number: Status: Charges: Out-of-pocket: Total Amount:	xxxx-xxxx-xxxx-5545 Open 0.00 USD 0.00 USD 0.00 USD 0.00 USD		Start Date: End Date: Reminder Period: Grace Period: Approval Period:	12/01/2017 12/31/2017 01/03/2018 through 01/04/2018 01/05/2018 through 01/09/2018 01/10/2018 through 01/14/2018				

- An email will be sent to the Approver once Cardholders have submitted their statements for approval (Statement Reviewed). An additional email will also be sent listing any Cardholders that failed to submit their statements by the grace period end date.
- Approvers must approve all statements by **5** calendar days after the end of the Cardholder period.
- If you will be on vacation, or do not have online access, contact your Program Administrator in advance of your departure.



## **E-Mail** notification

### **Cardholder review of statement is complete**

Cardholder statement review complete

Dear Approver:

The most recent statement has been reviewed for the following cardholder:

#### Lastname, Firstname

#### xxxx-xxxx-xxxx-1234 xxxx-xxxx-xxxx-5678

The statement(s) are ready for your review by accessing the Wells Fargo Commercial Card Expense Reporting system

Please complete your review in a timely manner. This is an automated email. Please do not reply to this message.



## **E-Mail notification**

### **Approver mail (after grace period end date)**

Cardholder statement review overdue for 05/31/20XX

Dear Approver:

The following cardholder(s) have not reviewed their most recent statement:

### Lastname, Firstname xxxx-xxxx-xxxx-1234 Lastname, Firstname xxxx-xxxx-5678

Notifications have been sent to each cardholder but they have still failed to review their statement. If you choose, you may review the statement on the cardholder's behalf by accessing the Wells Fargo Commercial Card Expense Reporting system.

This is an automated email. Please do not reply to this message.



Approver home page

### Manage Statements – Approve Statements

									Weld	ome William I
Manage Statements     Approve Statements     View Cycle-to-Date	Select a statement,	and click <b>View</b> .								
View Previous Statements Manage Receipts	Viewing 1 to 8 of 8 Iter	ns Ier Name ▲ Card Nur	<u>nber Start Da</u>	te End Date	<u>Charges</u>	<u>00P</u>	Total	Status	Cover Sheet Printed	<u>Receipt</u> Images
View Requests / Status Reports Manage Users			-xxxx-4372 <u>08/26/20</u> -xxxx-3486 <u>08/26/20</u>		9,969.48 USD 9,919.83 CAD	2,303.00 USD 2,309.50 CAD	12,272.48 USD 12,229.33 CAD	Cardholder Reviewed Open	10/13/20 09:18 AM PT	<u>10/13/20</u> 11:30 AM PT
			-xxxx-7217 <u>08/26/20</u> -xxxx-7381 <u>08/26/20</u>		0.00 USD 9,969.48 USD	164.00 USD 1,924.00 USD	164.00 USD 11,893.48 USD	Cardholder Reviewed Open		
	5. O COX, MA		-xxxx-5708 <u>08/26/20</u> -xxxx-5461 <u>08/26/20</u>			1,932.00 USD 2,180.00 USD	11,901.48 USD 12,149.48 USD	Cardholder Reviewed Open		
	7. O GORDON 8. KLINE, J		-xxxx-1131 <u>08/26/20</u> -xxxx-9993 <u>08/26/20</u>		9,969.48 USD 0.00 USD	2,439.00 USD 222.00 USD	12,408.48 USD 222.00 USD	•		
	View Print									

- Statement approval queue (if the cycle is ready for review)
- View a statement-level PDF of all images by clicking the link in the receipt images column
- Select the statement and click View to see all transactions and transaction level images if available.
  - Notify program administrator if a secondary approver is needed



## **Manage Statements**

### View Cycle-to-Date Transactions

Charges — Cycle-to-Date			
▼ Manage Statements			
Approve Statements	To filter items, select from the Charge Type drop-down menu. Select charge transactions, and ch	lick a functior	i. Click Save to continue.
View Cycle-to-Date			
Vie v Previous Statements	View Details		
Manage Receipts	User Name: BROOKS, ROGER		Statement Receipt Actions ~   Print
View Requests/ Status	Card Number:	Statem	ent Receipt Actions 🖕 📘
▶ Reports	WRIGHT, JOSH		je Statement Receipts
▶ Manage Users	Grace Period: 04/04/20xx through 04/05/20xx	View A	All Receipts (PDF)
	Approval Period: 04/06/20xx through 04/07.		
	Charges		
	Charge Type: All Transactions  Viewing 1 to 3 of 3 items		
	Charges Out-of-pocket Expenses		
	Select All I Clear All		
	Transaction Date Posting Date  Personal Merchant G/L Code Unit		Receipt Amount / Original ubmitted ± Currency
	1. 10/03/20 10/04/20 Office Supplies 724 - Office Supplies HUMAN RESOURCES (8810)	8	22.98 USD
	Description: * Purchased replacement headsetxyz description		
	AU AREA: MRKT PROJECT#: 4456563 A	COUNTING COL	JE: 588956
	2. 10/03/20 10/04/20 Hotels View Split HUMAN RESOURCES (8810)	R	200.93 USD
	Description * Fall CA Conference		

 Approvers can view mid-cycle activity and submitted receipts for any user that rolls up to them for approval



## Approve over-all statement

Make any necessary changes prior to approving

[	▼ Manage Statements				_
	Approve Statements	b filter items, select from the Charge Type drop-down menu. Select charges, and click one of the functions below	Click Save ( Apr	prove Statement.	
	View Cycle-to-Date			Statement Receipt Actions V   Print	¥
	View Previous Statements	* Required Field 👢 View Details 👔 Add Receipt			4
	Manage Receipts	Cardholder Summary	Staten	nent Receipt Actions 🖕	L
	Reports	Cardholder Name: CAMPBELL, MOLLY Start Date: 08/2 Card Number: xxxx-xxxx-4372 End Date: vr/	6/2 Mana	age Statement Receipts	
	Manage Users	Status: Open Reminder Period: 9/2 Charges: 356.71 USD Grace Period: 0/0	7/2 View	All Receipts (PDF)	
		Out-of-pocket: 43.00 USD Approval Period: Total Amount: 399.71 USD	0/2		
		Charges			-1
		Charge Type: All Transactions			-
-	Review	Viewing 1 to 3 of 3 Items			
	transaction detail,	Charges Out-of-pocket Expenses			
	descriptions,	Select All   Clear All			
	receipts, and	Transaction Chant <u>G/L Code</u> Unit	Receipt Image	Receipt         Amount / Original           Submitted ‡         Currency	
	make sure all are	1. 10/03/20 10/04/20 Diffice Supplies 724 - Office Supplies HUMAN RESOUR Cameron,LA 724 - Office Supplies (8810)	ces	22.98 USD	
	in compliance	Description: * Purchased replacement headsetxyz description			
	with company	AU AREA: MRKT PROJECT#: 4456563		CDE: 588956	
		2. 10/03/20 10/04/20 Definition HUMAN RESOUR Cameron,LA View Split HUMAN RESOUR (8810)	ces 🔍	200.93 USD	
	policy for charges	Description: * Fall CA Conference			
		AU AREA: MRKT PROJECT #: 4456563 3. 10/03/20 10/04/20 Airlines 738 - Travel Costs - HUMAN RESOUR		C DDE: 588956	
•	Approve the card	Sfo,CA Airfare (8810)	CES	☑ 132.80 USD	
	expenses by	Description: * Flight from home office to San FranImnop description AU AREA: MRKT PROJECT #: 4456563		CDDE: 588956	
	clicking "approve		A SCOON TING	C JDE: 300930	
	statement"	Reclassify Add Descriptions Split & Reclassify Dispute			
				Tatal Charges: 250.74 UCD	
		Viewing 1 to 3 of 3 Items		Total Charges: 356.71 USD	
		Save Approve Statement Cr tel			
		‡ - Select the Receipt Submitted thetabox in you submitted a receipt by fax or email, at the statement level, or using a system (	ther than the Comme	ercial Card Expense Reporting service.	

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## Manage receipts

### Review receipts/view historical images tabs

Role: Approver		< <u>Return to Manage Receipts — Select</u>			
Manage Receipts — Select		Make your selections, and click View Receipts.			
Manage Statements			-		
Approve Statements	Select a statement period, and click View or Download.	Division:	EASTERN (7001)		
View Cycle-to-Date	Company: ABC DEMO COMPANY	Statement Period:	03/01/20xx through 03/31/20xx		
View Previous Statements	Division: Select One 💌	User Name:	BROOKS, ROGER		
Manage Receipts            View Requests/ Status		Card Number:	xxxx-xxxx-8920		
► Reports	EASTERN(7001) Statement Periods	$\rightarrow$			
Manage Users	Viewing 1 to 3 of 3 Items	Historical Images			
	Review Receipts View Historical Images	Charges	¢4.004.02		
	<u>Start Date</u> •	Charges:	\$4,904.23		
	1.      03/01/20xx     03/31/20xx	OOP:	\$82.00		
	2. O 02/01/20xx 02/28/20xx	Total:	\$4,986.23		
Receipts		Fax Cover Sheet	04/02/20xx 2:35 PM PT		
Card Status: All 💙	$\mathbf{h}$	Printed:			
Viewing 1 to 10 of 10 Items	۷ <u> </u>	Receipt Images Available:	04/02/20xx 3:38 PM PT		
User Name  Carc	I Number Statement Total Reviewed Receipt Receipt Receipt Received Reviewed By Approved By	Available.	-		
1. BROOKS, ROGER XXXX-XXXX	xxxxx-8101 3000.00 USD No 04/04/20xx 10:31 AM PT	View Receipts			
Comments:	Ô.				
	V				

Contains two tabs that allow the approver to select a particular statement period and view receipts:

- Review receipts tab contains data for the last twelve months
- View historical images tab contains data for the last seven years



## Reports – statement summary

### Approver option – review up to **12** statement cycles

Statement Summary Report											
<ul> <li>Manage Statements</li> <li>View Requests/ Status</li> </ul>	< <u>Re</u>	turn to Statem	nent Summary F	Report - Select							
Reports     Reporting Download		w are the stat mation.	ement summa	ries for up to twel	ve cycles. L	lse the scrol	lbars on the	right and on	the bottom		
Statement Summary	Corr	ipany:	ABC M		G(7000)					<u>Print</u>	Versio
▶ Manage Users		tement Sum									
	View	ing 1 to 8 of 8 It	tems							07/01 20xx	1
		Name 🔺	Card Number	<u>Unit</u>	to 12/31 20xx	to 11/30 20xx	to 10/31 20xx	to 09/30 20xx	to 08/31 20xx	to 07/31 20xx	
	1.	BROOKS, ROGER	xxxx-xxxx- xxxx-8101	DEVELOPMENT (70010)	\$342.90	\$1,109.00	\$1,246.83	\$1,298.90	\$678.20	\$1,246.83	-
	2.	CAMPBELL, MOLLY	xxxx-xxxx- xxxx-9799	MARKETING (70008)	\$12.00	\$150.99	\$67.99	\$2,201.90	\$1,245.67	\$345.89	
	3.	COX, MARY	xxxx-xxxx- xxxx-2133	DEVELOPMENT (70010)	\$123.90	\$1,246.83	\$1,109.00	\$342.90	\$105.94	\$123.90	
	4.	EVANS, JERRY	xxxx-xxxx- xxxx-2234	MARKETING (70008)	\$420.00	\$600.00	\$12.00	\$500.00	\$213.00	\$3,219.23	
	5.	GORDON, ANDREW	xxxx-xxxx- xxxx-2335	MARKETING (70008)	\$263.60	\$709.75	\$1,006.40	\$2,298.90	\$698.55	\$876.25	
	6.	HOWELL, CANDI	xxxx-xxxx- xxxx-2436	DEVELOPMENT (70010)	\$512.00	\$775.55	\$300.25	\$3,456.89	\$445.95	\$330.00	
	7.	KING, TOM	xxxx-xxxx- xxxx-2537	SALES (70012)	\$266.45	\$2,586.90	\$1,345.80	\$354.97	\$4,120.00	\$456.90	
	8.	KLINE, JACK	xxxx-xxxx- xxxx-8920	SALES (70012)	\$7,365.00	\$586.57	\$1,532.80	\$1,237.00	\$632.00	\$329.67	
				Total:	\$9,305.25	\$7,765.59	\$6,621.07	\$11,691.46	\$8,139.31	\$6,928.67	

Statement summary report showing cardholder statements over period of time



## Reports – offline

### Approver option – Create New Report

Manage Statements						
View Requests/ Status	Reports requested within the last six weeks are displ	ayed. If available, select a print or download function. To g	generate a new report, click Create New Re	port.		
Reports						🖶 <u>Create New Rep</u>
eporting Download						
tatement Summary						
ffline 🖸	Offline Reports					
Hanaga Haara	Viewing 1 to 6 of 6 Items					
	Report Name	Date Requested	Selection Criteria	Date Generated	Report S	itatus
	1. Account Spending Analysis Report	09/06/20xx 11:39:30 AM PT	03/06/20xx - 09/06/20xx	09/07/20xx 11:30:11 AM PT	Ready	View & Print Download Excel
	2. Cash Advance Account Summary Report	07/27/20xx 09:19:33 AM PT	08/31/20xx - 09/06/20xx	07/27/20xx 09:21:34 AM PT	Ready	View & Print Download Excel
	3. Merchant Transaction Summary Report	09/06/20xx 04:37:55 PM PT	04/01/20xx - 09/06/20xx	09/06/20xx 05:30:45 AM PT	Ready	View & Print Download Excel
	4. Top 10 Carrier Summary Report	08/31/20xx 10:04:44 PM PT	08/01/20xx - 09/06/20xx	09/01/20xx 11:39:30 AM PT	Ready	View & Print Download Excel
	5. Transaction Detail Report	08/01/20xx 02:00:37 PM PT	05/22/20xx - 09/06/20xx	08/03/20xx 10:20:06 AM PT	Ready	View & Print Download Excel
	6. Top 25 Lodging Chain Summary Report	08/29/20xx 01:19:14 PM PT	01/01/20xx - 08/20/20xx	09/01/20xx 11:30:48 AM PT	Ready	View & Print Download Excel
	Viewing 1 to 6 of 6 Items					····· 个
Insaction Detail Repor	t — Create Report					
Manage Statements						I
View Requests/ Status	< <u>Return to Offline Report — Select</u>					View & Print
Reports	Enter all required information, and click Subm	it. You will receive an email when your report is read	ly.			
eporting Download	Report Type: Transaction Detail R	aport				(PDF) or
atement Summary						Download
ffline O						
Manage Users	Date Type:  Transaction Date	Posting Date			]	report data t
	Date Range: 👘 thro	ugh (mm/dd/yyyy)				Excel
	Amount Range: Start Amount (0000.	00) End Amount (0000.00)			-	LAUCI
	G/L Status:					•
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					]	report is rea
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## **Contact information**

- WellsOne Service Center 1-800-932-0036
  - From outside of the United States call 1-612-332-2224
  - Call immediately if your card is lost, stolen or suspected missing
  - For immediate decline information
  - To access the automated voice response system for the following information:
    - Current balance
    - Available credit
    - Reset PIN
- Contact a program administrator if:
  - You have questions about your card
  - Need to increase your credit limit
  - Change jobs
  - Need to order cards for other employees

Program Administrators:

Cherese Rucker Debra Watson Program Sponsor: Lloyd Ricketts Program Auditor: Loretta Maguire



## Thank you!





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